

Summary

Invoice Number: AT-97170751

Date Issued: Mar 25, 2020

zweip IT & WEB Solutions
Ennsweg 126
Schladming STEIERMARK 8971
Austria

Billing Contact:
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Technical Contact:
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Total Paid: USD 12.00**Date Paid: Mar 25, 2020**

OFFICIAL RECEIPT

Invoice Total: USD 12.00

Payment Received: -USD 12.00

Amount Now Due: USD 0.00

PayPal Account: info@zweip.at

Thank you for your payment!

For information on our refund policy and other purchasing FAQs, see
<https://www.atlassian.com/licensing/purchase-licensing>

Details

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Qty	Product	Unit Price	Adjustment	Total
1	Refined for Confluence Sites & Themes for Confluence (Server) 10 Users: Commercial License - Support Entitlement Number: SEN-16244668 - Licensed To: zweip IT & WEB Solutions - Support Period: Mar 25, 2020 - Mar 25, 2021	USD 10.00	USD 0.00	USD 10.00
Total Ex. Tax				USD 10.00
20% VAT				USD 2.00
Total Amount Paid				USD 12.00

Additional Notes

- The VAT exclusive total on this invoice is EUR 9.24. The amount of VAT on this invoice is EUR 1.85 at 20%

Licensing & Support

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Support Requests related to licensing or Atlassian software can be initiated at <https://www.atlassian.com/resources/support>.

For support requests related to third party software please contact the third party vendor.

Usage of Atlassian products and services are subject to the Atlassian [Software License Agreement](#), and [Privacy Policy](#).

Usage of third party add-ons purchased through the Atlassian Marketplace is subject to the Atlassian Marketplace [Terms of Use](#).

Specific details on Atlassian's support policy are available at <https://confluence.atlassian.com/support/atlassian-support-offerings-193299636.html>.

Next steps for JIRA, Confluence, and Marketplace add-on legacy license holders are available in the [Atlassian licensing FAQ](#).

Software maintenance covers access to any support* and software product updates for your software license.

After your software maintenance period expires, you will no longer be able to access support or software updates, including security patches. Renewing your software maintenance is done purely at your discretion, and can be renewed in advance of your maintenance period expiration to ensure uninterrupted access to the support services and software and security updates.

You can continue to use your software after the active maintenance period expires. However, do keep in mind that software maintenance renewals commence from the expiration of the last active software maintenance period.

* Support covers technical service requests for implementation and configuration assistance, upgrade assistance, post-implementation product issues.

A technical service request is defined as assistance with one issue, problem, or question relating to the use or installation of a Atlassian product, regardless of the number of communications required.

Support does not cover the following:

- Development requests, including custom code development or support for third party plugins
- Database integrity or database performance issues, including tuning and optimisation of the database
- Network topology or environment issues
- Application server issues not directly related to the Atlassian product implementation, configuration or operation
- Service requests or issues referred via Atlassian forums